

Serious Concern Form

Reporting a Serious Concern to the Scottish Housing Regulator

| Section 1: Your contact details | |
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| 1. Title and full name: | Click here to enter text. |
| 2. Tenant/Representative/Group: | Please tick below, as appropriate. Are you: A tenant of a social landlord <input type="checkbox"/> An individual representing a tenant <input type="checkbox"/> A tenants' representative group <input type="checkbox"/> Other (please state below) <input type="checkbox"/> |
| 3. Telephone number: | Daytime: Click here to enter text. Mobile: Click here to enter text. |
| 4. Email address: | Click here to enter text. |
| 5. Correspondence address: | Click here to enter text. |

| Section 2: Social Landlord details (that this serious concern relates to) | |
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| 6. Name of social landlord and your contact person at it: | Click here to enter text. |
| 7. Does the issue affect a group of the social landlord tenants? | Yes <input type="checkbox"/> No <input type="checkbox"/> <i>(if no, please refer to the social landlord's complaint procedures)</i> |
| 8. Date that the issue was reported to the social landlord: | Click here to enter text. |
| 9. Date that the social landlord responded to you (if a response has been received): | Click here to enter text. |

| Section 3: Tell us about the serious concern |
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| 10. Please provide a summary about the serious concern and the social landlord's response, and why you believe the serious concern has not been resolved or resolved within a reasonable time: <i>Please submit a copy of all relevant information that you hold (e.g., letters, emails, reports) with this form. Please provide as much information as possible.</i> |
| Click here to enter text. |

Section 4: Other regulatory bodies

11. Has this matter been raised with any other regulatory bodies (for example, Scottish Public Services Ombudsman (SPSO), Office of the Scottish Charity Regulator (OSCR), Health & Safety Executive)?

No Yes (if yes, please provide the name of the regulatory body below)

Section 5: Your checklist

12. Please tick to confirm that you have completed the following stages before contacting us:

- You are satisfied that your concern affects a group of the social landlord tenants:
- You have contacted the social landlord about the issue:
- You have confirmed if you have received a response from the social landlord:
- You have completed all relevant sections of this form:
- You have attached all relevant supporting information to this form:

Section 6: Our Contact Details

13. To report a serious concern to us please complete this form and send it to us attaching as much relevant information as possible. You can send this information to us by:

- **Email:** shr@shr.gov.scot
- **Post:** Scottish Housing Regulator, 2nd Floor. George House, 36 North Hanover Street, Glasgow, G1 2AD
- **Phone:** If you require further information about reporting a serious concern, please phone 0141 242 5642
- **Website:** www.housingregulator.gov.scot

Section 7: For internal use only

Date received by SHR: [Click here to enter text.](#)

Date acknowledgement issued (within 5 working days): [Click here to enter text.](#)

SHR contact person: [Click here to enter text.](#)